

MARK SCHEME for the May/June 2014 series

**0417 INFORMATION AND COMMUNICATION
TECHNOLOGY**

0417/11

Paper 1 (Written), maximum raw mark 100

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes should be read in conjunction with the question paper and the Principal Examiner Report for Teachers.

Cambridge will not enter into discussions about these mark schemes.

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- 1 A Desktop computer [1]
 B Inkjet printer [1]
 C Optical disc [1]
 D Trackerball [1]

- 2 **Two** from:
 Motor
 Light
 Heater
 Monitor
 Printer
 Graph plotter
 LED display
 LCD display
 Buzzer [2]

- 3 **Two** from:
 Faster data access times
 Faster data transfer rate
 Stores more data [2]

4

	True ✓	False ✓	
OMR is used to read data from multi choice question papers.	✓		[1]
OCR is used to read data from word processed documents.	✓		[1]
DTP is used to create financial models.		✓	[1]
Regular use of computers improves your eyesight.		✓	[1]

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5	Fewer books can be borrowed.		[1]
	Libraries can stay open longer.		
	More information is more easily available to borrowers.	✓	
	More people work at the library.		
	Nobody borrows books any more.		
	The librarian is automatically notified when books are late.	✓	

6	PENDOWN	RIGHT 90*	PENUP	[6]
	LEFT 90	PENUP *	FORWARD 15	
	FORWARD 15	FORWARD 15	RIGHT 90 *	
	RIGHT 90	PENDOWN	PENDOWN*	
	FORWARD 65	FORWARD 50	FORWARD 65	

*Denotes interchangeable statements

1 mark for every pair of instructions [6]

7	(a) =SUM(B3:D3) or =B3+C3+D3	[1]
	(b) =MAX(B3:B6)	[1]

8	(a) Two from:	[2]
	Temperature sensor	
	Number pad	
	Remote control	
	Touch screen	

(b) Three from:	Microprocessor stores required temperature as preset value	[3]
	Microprocessor receives temperature from sensor	
	Microprocessor compares temperature from sensor to pre-set temperature	
	If temperature is lower than preset value microprocessor sends a signal to the actuator...	
 to turn heater on	
If higher than preset value microprocessor sends a signal to turn heater off		

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- 9 (a) (i) Alphanumeric/text [1]
- (ii) Boolean/logical [1]
- (iii) Numeric/integer [1]
- (b) Format/picture/length [1]
- 10 (a) **Three** from:
Humidity
Temperature
Pressure
(Sun)light
Rainfall [3]
- (b) (i) Sensor measures analogue data
Computer works in digital [1]
- (ii) Analogue to digital converter [1]
- (c) **Three** from:
Computer can take readings during holidays
Computer (readings) are more accurate
Students might forget to take readings/readings can be taken at regular intervals
Readings can be taken more frequently
Readings can be taken any time of day or night
Can produce graphs more quickly/automatically [3]
- 11 1. **Collect information about the existing system.**
2. **Design a file structure.**
3. **Develop the new system.**
4. **Implement the new system.**
5. **Evaluate the new system.**
- 5 in correct order = 5
Any 4 in the right order = 4 marks
Any 3 in the right order or position = 3 marks
Any 2 in the right order or position = 2 marks
Collect information... first (the rest wrong) or **Evaluate the system** last (the rest wrong) = 1
Just having one item in correct position (except collect or evaluate) = 0 [5]

12 (a)

	✓	
Text		
Integers		
Sound	✓	[1]
Decimal numbers		
Video	✓	[1]
Graphics		

(b) Two from:
 Microphone
 Sound card
 Speakers [2]

(c) Two matched pairs from:
 Desk Top Publishing
 Producing the layout/template of the brochure

 Database
 List of characters/actors

 Spreadsheet
 Prices/list of refreshments and costs

 Word processing
 Type/enter/create/produce the text for the brochure/don't allow write (up) the information

 Image editing software/graphics package
 To prepare images for inclusion in brochure [4]

13 (a) Two from:
 Switched hub
 Has many computers connected to it
 Can learn/store addresses of each computer in that part of the network
 Can direct data to specific computers/devices [2]

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- (b) **Two** from:
 Connects network/computers to the internet
 Uses IP addresses
 Transfers data between networks
 Connects LANs/networks together [2]

- 14 (a) **Three** from:
 Hackers may read the data and pass it on/find out embarrassing details and pass it on
 Hackers may delete the data/remove accounts
 Hackers may amend the data/change how much money they have in their account
 Hackers may create new accounts to defraud the bank
 Transfer money from customer's accounts to hacker's own account [3]

- (b) **Three** from:
 Usernames identify the customer to the system/Passwords – customers can't access the system if they don't know the password/unauthorised users will not know the password/memorable data – only people who know the memorable data will be able to access the account

Biometric methods are used because they are unique to each customer so only customer with specific biometric features can access that account

TAN – only customers with the phone that the TAN has been sent to and know the password can access the account

Two factor authentication – only people with device, card and PIN can access the account

Magnetic stripe/smart card/Dongle/card with chip – prevents people without cards/readers/dongle accessing system [3]

- 15 (a) **Two** from:
 Fewer printers are needed
 Fewer scanners are needed
 Can access work from any computer
 Data can be shared between computers/data can be accessed by one computer from another more easily
 Software can be shared/updated more easily
 All computers can access the internet /through one connection [2]

- (b) **Three** from:
 Greater risk of hackers
 Greater risk of viruses
 The significant cost of extra equipment
 When the network is down, cannot use network computers/can still use standalones
 Print queues can be long [3]

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(c) **Six** from:

Advantages

- Laptops can be transported from room to room more easily
- Safer – won't trip over loose cables
- Can use laptops outside the classroom if required
- Can be used even if there's a power cut

Disadvantages

- Laptops may be more expensive than network PCs.
- Display is smaller
- Laptops will need recharging periodically
- Have to be in range of a network point

One mark available for reasoned conclusion

Must have at least one advantage and disadvantage to gain full marks

[6]

16 **Six** from:

Advantages

- Less danger of mugging
- Don't have to waste time travelling/queuing
- Don't have to spend money on travelling to shops
- Greater choice of goods
- Can shop when shops are closed
- Easier to search and find what you are looking for
- Comparison websites will find you the cheapest option
- Goods may be cheaper as shops have less staff to pay/less premises to rent
- Don't have to pay car parking charges
- Don't have to pay for shopping bags
- Vouchers/special deals are often only available online/online discounts

Disadvantages

- Lack of socialising/social contacts
- Hackers may intercept data and defraud customer
- Deprived of personal touch
- Cannot see/feel goods in reality
- More vulnerable to phishing/pharming
- Goods sometimes don't arrive/substitute goods may be sent/take longer to arrive/may be delivered to wrong address
- Shipping charges
- ISP costs/Possible high connection charges
- Initial cost of equipment/phone line
- Postal costs of returning items

One mark available for reasoned conclusion

Must have at least one advantage and disadvantage to gain full marks

[6]

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- 17 (a) Five** from:
- Current system is observed:
 - Mechanics/potential users interviewed
 - Mechanics/potential users given questionnaires
 - Gather information from manufacturers/about current system/from experts
 - Existing documents examined
 - Inputs, outputs and processing of the current system determined
 - Problems with current system identified
 - User and information requirements identified
 - System specification decided
 - Knowledge base designed
 - Inference engine designed
 - Rules base designed
 - User interface designed
 - Hardware chosen
- [5]
- (b) Two** from:
- Medical diagnosis
 - Mineral prospecting
 - Tax
 - Careers
 - Chess games
 - Animal/plant classification/identification
 - Computer fault diagnosis
- [2]
- 18 Two** problems from:
- Headaches
 - Eyestrain
 - Backache
- Two** matching methods from:
- Use anti-glare screen (headaches/eyestrain)
 - Take regular breaks (all)
 - Use straight backed chair/ergonomic/maintain good posture (backache)
- [4]
- 19 (a) Three** from:
- Normal data
 - Abnormal data
 - Extreme data
 - Live data
- [3]
- (b)** Benefit – cheaper as only one set of workers needed [1]
 Drawback – have no backup system to fall back on [1]

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(c) **Four** descriptions from:

Pharmacist can save queries about details of medicines

Pharmacist can create reports of stock

Pharmacist can create charts of sales

Pharmacist can sort medicine records

Pharmacist can enter data using Input forms

Pharmacist can derive costs of re-ordering medicines using calculated fields

Description of how two tables could be linked by the pharmacist

[4]